



Maryland Patient Safety Center presents

Patient Safety Tools Training: *Appreciative Inquiry: A Positive Approach to Patient Safety*

Wednesday, October 18, 2017

8:00 am – 12:00 pm

Check-in and Continental Breakfast begin at 8:00 am.

Maryland Patient Safety Center

Building I

6820 Deerpath Road

Elkridge, Maryland 21075

Program Overview

This introductory class on Appreciative Inquiry (AI) will present an approach to a methodology that may be used to enhance the culture of patient safety. The 3.5 hour class will provide a foundational knowledge on AI, introduce the methodology as a tool to enhance the culture of patient safety at the unit and organizational levels, and demonstrate the principles of AI and its application. The four phases of AI and application of AI techniques will be presented in a hands-on learning environment.

Learning Objectives

- Describe and define the four phases of Appreciative Inquiry (Cognitive – knowledge).
- Recognize the importance of “Asking the Right Question” to the generative process of Appreciative Inquiry (Cognitive – comprehension).
- Integrate the principles of Appreciative Inquiry into a group experience of an Appreciative Interview (Affective – application)
- Examine the application of Appreciative Inquiry techniques to enhance the culture of Safety (Cognitive – analysis).

About the Speaker

Robert Imhoff

President & CEO of the Maryland Patient Safety Center

Currently the President and CEO of the Maryland Patient Safety Center, Robert Imhoff has held positions of responsibility within the healthcare, non-profit and higher education fields.

Imhoff holds a B.S. in finance from George Mason University and a Master of Public Policy (MPP) from the University of Maryland, Baltimore County with majors in health policy and political science.

Current appointments include the Maryland Health Care Commission Committee on Healthcare Acquired Infections and the Maryland Department of Health and Mental Hygiene Perinatal and Neonatal Clinical Advisory Committee.

Who Should Attend

Patient safety champions, patient safety officers, quality improvement and risk management staff and any others interested in AI and patient safety.

Program Fee:

Non-members: \$99

Maryland Patient Safety Center members: Free

To register: www.MarylandPatientSafety.org

Questions regarding this program or the Maryland Patient Safety Center:

Contact Lorie Catsos at 410-540-9210

or lcatsos@marylandpatientsafety.org