

PRESIDENT & CEO, MARYLAND PATIENT SAFETY CENTER

The Maryland Patient Safety Center (MPSC) works with health care facilities across the state to improve patient safety and health care quality for Marylanders. Designated since 2004 by the Maryland Health Care Commission, the MPSC is a 501(c)(3) joint venture between the Maryland Hospital Association and Delmarva Foundation to work the hospitals and nursing homes on their journey to becoming the safest in the nation.

The MPSC's mission is to bring health care providers together to understand causes of unsafe practices and to put practical, evidence-based improvements in place. To accomplish its mission, the MPSC engages a growing number of healthcare providers from around the state through ongoing initiatives, including education and training, safety culture collaboratives, special projects, research, and near miss reporting. As a result of their participation, health care providers discover and create new ways to deliver care in Maryland.

The Maryland Patient Safety Center (MPSC) is currently seeking a talented **President & CEO**. The President will be responsible for:

The President & CEO has responsibility for leading the activities and meeting the goals and objectives described below. He/she is a collaborative partner with the Maryland Hospital Association and serves at the pleasure of the MPSC Board of Directors.

Goals and Objectives

- **Develop and implement MPSC's strategic agenda.** The President & CEO is responsible for all aspects of achieving the organization's strategic agenda.
- The strategic agenda will change and mature over time and, as it does, a new agenda will be needed. This year's agenda includes:
 - Measure program input
 - Demonstrate Value of Safety
 - Patient and Family Voices
 - Continuity of Care
 - Spread Excellence
 - Safety Culture Hardwired
- **Shape and guide the work of the MPSC Board.** Just like other Boards of Trustees, those who serve on MPSC's Board are very busy and dedicated people. It is the responsibility of the President & CEO to work with the Chair and with the full Board on a regular basis to create a strong relationship and to plan and manage the work of the Board in an advanced and timely manner.
- **Work collaboratively with multiple stakeholders.** The MPSC is unique in that it is an organization made up of many different stakeholders and perspectives. The

President & CEO must manage those relationships diplomatically, while at the same time, focusing on the objectives and best interests of MPSC. Conduct outreach to external partners and stakeholders, both to draw them into MPSC activities and to identify opportunities for shared initiatives and partnerships.

- **Seek independent sources of funding to maintain budget.** To date, MPSC has been highly dependent for its' funding on the Health Services Cost Review Commission. As the Commission has decided to lessen its funding commitment levels over time, it will be critical for the President & CEO to be the chief fundraiser, seeking grant award opportunities and leading an ongoing fundraising effort to strengthen MPSC's financial position.
- **Lead and manage the MPSC organization and staff.** The President & CEO must shape the MPSC staff into a cohesive, highly functioning team. The President & CEO is responsible for the management and planning of activities including budget, and human resources issues.
- **Manage subcontractors and grants.** Many of the activities carried out by the organization are executed by subcontractors. The President & CEO is responsible for providing direction, structure, and oversight in the implementation of the subcontractor activities.
- **Explore and develop potential new business lines.** The MPSC is considering potential new business opportunities. The President & CEO will be responsible for overseeing business plan development and rollout of potential new business areas.
- **Serve as an advocate in legislative arenas.** MPSC has grown increasingly active in Annapolis and it is the role of the President & CEO to represent the organization in support of legislation that will advance patient safety in the state.

Critical Qualifications

- Visionary leader in quality and patient safety improvement
- Strategic business planner
- Excellent manager
- Active participant in state and regional patient safety initiatives
- Situational awareness
- Political astuteness
- Spokesperson/public face of the organization

Additional Qualifications

Education

- Professional Health Care degree with masters or doctoral degree preferred.

Experience and Skills

- At least ten years experience of management experience working in health care-related organizations.
- Track record of leading change in quality and patient safety.
- Experience working with and guiding the activities of a Board of Directors. Strong interpersonal communication skills.
- Strong collaborative skills.
- Ability to convene, motivate and synthesize the output of teams.
- Confident Public speaker.

Visit us online at www.marylandpatientsafety.org to find out more about our organization.

Please send a resume with cover letter to jobs@mhaonline.org if you are interested in the position.