



Maryland Patient Safety Center presents:

## Post Acute and Long Term Care Education

# Patient Safety Principles to Support QAPI Implementation

Friday, November 8, 2019 | 8:00am – 12:00pm

**COMPLIMENTARY!**

**Maryland Patient Safety Center  
Building I  
6820 Deerpath Road  
Elkridge, Maryland 21075**

*Registration and Continental Breakfast begin at 8:00 am. Training will begin at 8:30 am.*

### Program Overview

The Maryland Patient Safety Center is offering a foundational program on patient safety principles and quality improvement initiatives to support QAPI implementation. This program will cover the history of patient safety, creating a “Just Culture”, Root Cause Analysis and other tools basic to quality and safety improvement. Attendees will also learn about developing safety programs, as well as methods for including patients, residents, and family in performance improvement.

### Learning Objectives

At the end of the program the participant will be able to:

1. Utilize basic tools to improve patient safety and quality at their own organization
2. Describe the importance of measurement, feedback, and education for performance improvement
3. List strategies to include the patient and family in safety and quality improvement initiatives

### Who Should Attend

This program is designed for any health care worker interested in learning about tools to improve quality and safety in care delivery and to better patient outcomes. Administrators, Directors of Nursing, Quality Improvement Professionals, and anyone with an interest in supporting QAPI implementation within their organization are welcome to attend.

### The Faculty

Bonnie DiPietro, Director of Operations  
*Maryland Patient Safety Center*

Bonnie DiPietro has served as the Director of Operations at the Maryland Patient Safety Center for nearly seven years. In this role Bonnie serves as the lead facilitator of several patient safety collaboratives, as well as the clinical resource on many of the Center’s initiatives and projects. Bonnie has more than 35 years of healthcare experience, holding executive, clinical, educational, and administrative nursing positions throughout the Baltimore-Washington metro area.

Bonnie holds both a Master of Science degree in Nursing Administration and a Bachelor of Science (nursing) degree from the University of Maryland. She is active in many local and national professional organizations, including The American Organization of Nurse Leaders, Maryland Organization of Nurse Leaders (MONL), The Maryland Association of Healthcare Executives, and Sigma Theta Tau. She has served on the Board of Directors of MONL as a member at large and was the driving force behind the organization’s Nurse Manager Consortium. She is certified in advanced nursing administration through the American Nurses Association credentialing center, and is a fellow of the American College of Healthcare Executives.

### Questions regarding this program or the Maryland Patient Safety Center:

Contact Lorie Catsos at 410-540-9210 or  
[lcatsos@marylandpatientsafety.org](mailto:lcatsos@marylandpatientsafety.org)

**[www.MarylandPatientSafety.org](http://www.MarylandPatientSafety.org)**

### To register:

<https://ww2.eventrebels.com/er/Registration/StepRegInfo.jsp?ActivityID=31205&StepNumber=1>