

ANNUAL MEDICATION SAFETY CONFERENCE

A Systems Approach to Reducing Harm

Wednesday, October 30, 2019 | The Hotel at Arundel Preserve

Overview: The Maryland Patient Safety Center's (MPSC) Annual Medication Safety Conference addresses key medication management and safety issues in healthcare. This year the conference will explore a systems approach to reducing harm from medication errors. Improvements in prescribing, preparing, dispensing and administering medications safely and appropriately will be discussed, as well best practices for the investigation of medication errors and the responsibilities in medication use safety.

Who should attend: Physicians, patient safety officers, medication safety officers, pharmacists, nurses, quality/risk professionals

Program Fee: MPSC Members: Free (must register by October 11, 2019, otherwise non-member fee applies)

Non-Members: \$235 if registered by October 11, 2019
\$275 after October 11, including on-site

Attendees will be provided continental breakfast, lunch and afternoon refreshment

ALL attendees, including MPSC member organizations and non-members, must register by October 11 to receive special pricing. All registrations after October 11, including on-site, must provide payment of \$275 for admittance. All "no shows" and cancellations after October 18 will be subject to a \$75 cancellation fee per MPSC policy.

Learning Objectives:

- Describe the underpinnings of the concepts of high reliability and mindful organizing.
- Describe how High Reliability Organizations (HROs) organize to prevent and/or manage unexpected surprises.
- Recognize the criticality of building trust, respect, and transdisciplinary relationships for enabling safe practice.
- List the goals and responsibilities of a medication safety officer (MSO) / Person
- Relate MSO functions to a High Reliability Organization (HRO)
- Describe an approach to investigating a medication error
- Identify behaviors that support frontline staff involved in an adverse event
- Explain the importance of evaluating and addressing system failures after an adverse event

- List two ways in which responding to adverse events with a Just approach impacts future patient safety
- Define the role of each Mobile Integrated Health (MIH) team member regarding medication reconciliation
- List the steps in the process of reconciling medications for recently enrolled MIH patients
- List three process changes that improve medication safety
- Identify serious medication errors that the Targeted Medication Safety Best Practices are designed to prevent.
- List successful strategies hospitals have used to successfully implement the ISMP Targeted Medication Safety Best Practices for Hospitals
- Cite at least three evidence-based arguments that can be used to overcome implementation barriers to the ISMP Targeted Medication Safety Best Practices for Hospitals

PROGRAM AGENDA

7:30am

Check-in and continental breakfast

8:00am

Welcome and Overview
President and CEO, MPSC

8:15am

Opening Keynote: *The Next Wave of Innovation to Keep Patients Safe*—Kathleen Sutcliffe, PhD, Bloomberg Distinguished Professor, Johns Hopkins University

9:15am

Responsibilities in Medication-Use Safety—E. Robert Feroli, Pharm D., FASHP, retired Medication Safety Officer, Johns Hopkins Hospital; MPSC Board of Directors; Faculty Medication Safety, Armstrong Institute Patient Safety and Quality

10:15am

Break

10:30am

A "Just" Response: Improving Systems While Supporting the Second Victim—Barbara Brannan, PharmD, Director of Pharmacy, UMMC; Rebekah Friedrich, MS, RN, CCRN, CPPS, Sr. Performance Improvement Leader, UMMC; Claudia Handley, MS, MBA, RN, NEA-BC, Director of Nursing, Shock Trauma Center; Jonathan Tamayo, RN, former UMMC RN

11:30am

Navigating the World of Medication Safety through Mobile Integrated Health—

Jennifer Brown, NP, Mobile Integrated Health, University of Maryland School of Nursing; Olufunke Sokan, PharmD, Lead Pharmacist, Mobile Integrated Health and Advanced Practice Pharmacist, University of Maryland School of Pharmacy

12:30pm

Lunch

1:15pm

System Improvements to Medication Management

- Implementation of an electronic reminder system for serum drug levels to improve patient safety in those receiving vancomycin/aminoglycoside therapy—Hammond Adjei, PharmD., Frederick Memorial Hospital, Medication Safety Officer
- Standardized Approach To Transitions of Care Across Health System—Salamatou Traore, PharmD, BCPS, Carroll Hospital Center, Internal Medicine Pharmacist
- From theory to practice: Implementing ISMP Best Practices Surrounding Neuromuscular Blocking Agents—Glorimar Rivera, PharmD, BCPS, U of MD Medical Center, Medication Safety Clinical Specialist
- Systems Change Report—Eileen Kasda, MHS, Sr. Project Administrator, Armstrong Institute for Patient Safety and Quality

2:15pm

Closing Keynote: *Preventing serious medication errors through implementation of the ISMP Targeted Medication Safety Best Practices*—Michael R. Cohen, RPh, MS, ScD (hon.), DPS (hon.), FASHP, President, Institute for Safe Medication Practices

3:15pm–3:30PM

Summary, closing, evaluation

President and CEO, MPSC or call 410-540-9210

To register, visit www.marylandpatient.org/medication-safety.aspx
Any questions regarding the Maryland Patient Safety Center, call 410-540-9210

CONTINUING EDUCATION



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Accreditation Statement

In support of improving patient care, this activity has been planned and implemented by AXIS

Medical Education and Maryland Patient Safety Center. AXIS Medical Education is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

Credit Designation for Physicians

AXIS Medical Education designates this live activity for a maximum of 6.0 *AMA PRA Category 1 Credit(s)*™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Credit Designation for Pharmacists



IPCE CREDIT™

(JA4008106-9999-19-053-L05-P).

This knowledge-based activity is approved for 6.0 contact hours of continuing pharmacy education credit

Credit Designation for Risk Management

This program has been approved for a total of 6.0 contact hours of Continuing Education Credit toward fulfillment of the requirements of ASHRM designations of FASHRM (Fellow) and DFASHRM (Distinguished Fellow) and towards CPHRM renewal.

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AXIS Medical Education designates this continuing nursing education activity for 6.0 contact hours.

Learners are advised that accredited status does not imply endorsement by the provider or ANCC of any commercial products displayed in conjunction with an activity.

Credit Designation for Quality Professionals

This program has been approved by the National Association for Healthcare Quality for a maximum of 6.0 CPHQ continuing education credits for this event.

AXIS Contact Information

For information about the accreditation of this program please contact AXIS at info@axismeded.org.

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AXIS Medical Education requires instructors, planners, managers and other individuals and their spouse/life partner who are in a position to control the content of this activity to disclose any real or apparent conflict of interest they may have as related to the content of this activity. All identified conflicts of interest are thoroughly vetted by AXIS for fair balance, scientific objectivity of studies mentioned in the materials or used as the basis for content, and appropriateness of patient care recommendations.

Name of Faculty/Presenter

Hammond Adjei
Barbara Brannan
Jennifer Brown
Michael Cohen
E. Robert Feroli
Rebekah Friedrich
Claudia Handley
Eileen Kasda
Glorimar Rivera
Olufunke Sokan
Kathleen Sutcliffe
Jonathan Tomayo
Salematou Traore

Reported Financial Relationship

Nothing to disclose
Nothing to disclose
Nothing to disclose
Nothing to disclose
Nothing to disclose
Nothing to disclose
Nothing to disclose
Nothing to disclose
Nothing to disclose
Nothing to disclose
Nothing to disclose
Nothing to disclose
Nothing to disclose
Nothing to disclose

The **planners and managers** reported the following financial relationships or relationships they or their spouse/life partner have with commercial interests related to the content of this continuing education activity:

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Reported Financial Relationship

Nothing to disclose
Nothing to disclose
Nothing to disclose
Nothing to disclose
Nothing to disclose
Nothing to disclose
Nothing to disclose
Research Grant: Janssen Scientific Affairs, LLC
Nothing to disclose
Nothing to disclose
Nothing to disclose
Nothing to disclose
Nothing to disclose
Nothing to disclose
Nothing to disclose

DISCLAIMER

Participants have an implied responsibility to use the newly acquired information to enhance patient outcomes and their own professional development. The information presented in this activity is not meant to serve as a guideline for patient management. Any procedures, medications, or other courses of diagnosis or treatment discussed in this activity should not be used by clinicians without evaluation of patient conditions and possible contraindications on dangers in use, review of any applicable manufacturer's product information, and comparison with recommendations of other authorities.

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In compliance with the Americans with Disabilities Act, we will make every reasonable effort to accommodate your request. For any special requests, please contact Lorie Catsos at

(410) 540-9210 before the meeting dates.

Requirements for credit:

- Attend/participate in the educational activity and review all course materials.
- Complete the CE Declaration form online by **11:59 pm ET November 30, 2019**. Instructions will be provided. If you do not enter the online portal by the above date, you will not be able to retrieve your statement of participation.
- Upon successful completion of the online form, your statement of completion will be presented to you to print. For pharmacists, your record will be automatically uploaded to CPE Monitor.