HELP is always JUST A PHONE CALL AWAY.

Carroll Hospital Center has a Critical Outreach Team (COT). This team is a group of skilled clinicians specially trained to respond to changes in a patient’s medical condition.

DURING YOUR STAY, IF YOU DO EXPERIENCE A CHANGE IN YOUR MEDICAL CONDITION SUCH AS:

- Difficulty breathing
- Difficulty speaking
- Increased pain

DIAL EXTENSION 4444 RIGHT AWAY.

Your active participation in your health care is important to us.

OUR PARTNERSHIP PLEDGE
Partnering with Patients and Their Families

We pledge to:
- Explain all care and treatment
- Address all questions and concerns
- Ask about and treat your pain
- Check your ID before any treatment or procedure
- Label all lab samples in your presence
- Always wash our hands
- Maintain a clean, safe environment

You can help by:
- Asking questions and voicing concerns
- Giving us your complete medical history
- Washing your hands often (and reminding visitors and members of your health care team to do the same)
- Complying with infection control procedures
- Complying with visiting hours

It is also important to let us know if you have questions or concerns about the care you are receiving. If at any time you would like to discuss your care, you may request to speak to the Patient Care Coordinator or the Unit Manager.