Condition Help is a new Rapid Response Team (RRT), like our current “Condition A & C.”

It stands for Condition HELP, and is initiated by the patient or family.

Patients and Families can call it using same emergency phone number (x3-3131) when:
  - Patient’s condition is deteriorating and they are having trouble getting help from staff
  - There is a breakdown in how care is being given or managed, or confusion over what needs to be done

Condition Help has already been tested and gone ‘live’ on 4 East, 3 East, and 4 Pav since May 2005.

Condition Help goes ‘live’ housewide on all inpatient units on July 25th!

Admission Team will inform ED and direct admit patients and their family, if present. Flyers and patient room posters will be available in near future. Need YOU to help spread the word to staff members, and introduce it / reinforce it with patients and families.

See the attached packet for more details......for the Josie King story......and for a script you can use to explain it to patients and families.

WATCH THE JOSIE KING VIDEO COMING SOON TO YOUR UNIT!