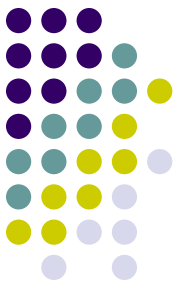


Incorporating the Maryland Hand Hygiene Collaborative: Hand Hygiene Performance Feedback



- Monthly data provided to Unit Directors and shared with staff which compares performance across units
- Quarterly hand hygiene reports comparing performance by all departments are also shared with leaders and staff
- Medical staff compliance is reported to physician leadership and department chairs
- Hand hygiene articles are published in the hospital's monthly employee newsletter

Incorporating the Maryland Hand Hygiene Collaborative: Recognition

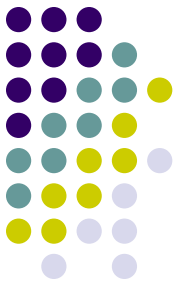


- Quarterly celebration(s) for the top performing department(s) with Administration, Department Staff, and Infection Control





PACU

Incorporating the Maryland Hand Hygiene Collaborative: Recognition



- “Hooray” and “Oops” coupons are to be given out by hand hygiene observers to employees
- “Hooray” coupons are to be used as part of a weekly drawing. Recipients are eligible for a weekly prize
- At the end of every month, staff from all departments who received “hooray” coupons are eligible for a monthly prize
- “Oops” coupons are communicated to leaders so that staff can be held accountable for non-compliance with hand hygiene

	<p>HOORAY! Excellent Hand Hygiene!</p>
<p>Present this to your manager and you could win a prize! Thank you for your dedication to patient safety!</p> <p>Staff Member: _____ Observer: _____ Manager: _____ Date: _____</p>	

	<p>OOPS!! You Forgot to Wash Your Hands!</p>
<p>Hand Hygiene is Required: ~Before and After Patient Contact ~Before and After Wearing Gloves <i>Hand hygiene is the number one way to prevent the spread of infections!</i></p> <p>Staff Member: _____ Observer: _____ Manager: _____ Date: _____</p>	

Incorporating the Maryland Hand Hygiene Collaborative: Recognition



- Screen saver in development for display on all hospital computers which promotes excellent hand hygiene performance using images that remind, demonstrate proper techniques, and celebrate our top performing departments

Questions?

