Organization: Affiliates of Johns Hopkins Medicine
Solution Title: Good Catch Programs in an Integrated Health-System

Program/Project Description: What was the problem to be solved? How was it identified? What baseline data existed? What were the goals—how would you know if you were successful?
Several hospitals in the Johns Hopkins Medicine network have developed good catch programs independently, but the programs had similar goals. Goals common to both programs were to improve the safety of the medication-use system, improve the pharmacy’s culture of safety, and create a program where all pharmacy staff can be medication safety team members. Additional goals identified were to increase the reporting of near-misses, to act as a “suggestion box” for the medication-use system for pharmacy staff and to create a system where all pharmacy staff feel responsible for the safety of the medication-use system. This project contrasts and compares these programs.

Process: What methodology or process was used to develop the Solution?
All Johns Hopkins Medicine hospitals were invited to participate in sharing their good catch programs. Program goals, strategies, and outcomes were shared amongst the hospitals.

Solution: What Solution was developed? How was it implemented?
Good catch programs will be summarized and compared. Our project was developed to show that good catch program goals can be achieved via a variety of different methods depending on what works for each hospital. Factors to consider include number of staff and the amount of resources available for the program.

Measurable Outcomes: What are the results of implementing the Solution? Provide qualitative and/or quantitative results to data. (Please include graphs, charts, or tools as attachments.)
Both Johns Hopkins Hospital and Howard County General Hospital have approximately one year of data. Johns Hopkins Hospital had 60% of staff participate. Howard County General Hospital had 84% and 60% of pharmacist and technician staff participate respectively. Howard County General Hospital has seen a significant increase in Good catch reports since the inception of the program. Both Sibley Memorial Hospital and Howard County General Hospital has noted a downward trend in medication dispensing errors.

Sustainability: What measures are being taken to ensure that results can be sustained and spread?
Howard County General Hospital, Johns Hopkins Pharmaquip, Sibley Memorial Hospital, and Johns Hopkins Hospital plan to continue their programs. Johns Hopkins Bayview Medical Center is investigating adding a good catch program.

Role of Collaboration and Leadership: What role did teamwork and collaboration play in the Solution? What partners and participants were involved? Was the organization’s leadership engaged and did they share the vision for success? How was leadership support demonstrated?
Since the independent inception of good catch programs at these Johns Hopkins affiliates, we are now collaborating with other affiliate hospitals in the JHM system. At HCGH, the Good Catch program is supported by the availability from administration for WOW cards, included in pharmacy staff meeting agendas, availability of bulletin board space at the entry to the department to display good catch certificates and some staff become eligible to receive the hospital patient safety star award. At Johns Hopkins Hospital, pins were developed to recognize both
staff who made good catches and to designate Medication Safety Team Members. Additionally, staff who made good catches are recognized at departmental meetings and via departmental newsletter. At Sibley Memorial Hospital, good catches are recognized on a departmental bulletin board.

**Innovation:** *What makes this Solution innovative? What are its unique attributes?*

Although there are reports of other good catch programs in the literature, no two are alike. Good catch programs are dependent on the hospital resources, size of the staff, and the support of the hospital administration. This submission examines programs ongoing at five Johns Hopkins affiliates.

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