Program Overview
This introductory class on Appreciative Inquiry (AI) will present an approach to a methodology that may be used to enhance the culture of patient safety. The 3.5 hour class will provide a foundational knowledge on AI, introduce the methodology as a tool to enhance the culture of patient safety at the unit and organizational levels, and demonstrate the principles of AI and its application. The four phases of AI and application of AI techniques will be presented in a hands-on learning environment.

Learning Objectives
- Describe and define the four phases of Appreciative Inquiry (Cognitive – knowledge).
- Recognize the importance of “Asking the Right Question” to the generative process of Appreciative Inquiry (Cognitive – comprehension).
- Integrate the principles of Appreciative Inquiry into a group experience of an Appreciative Interview (Affective – application)
- Examine the application of Appreciative Inquiry techniques to enhance the culture of Safety (Cognitive – analysis).

About the Speaker
Robert Imhoff
President & CEO of the Maryland Patient Safety Center
Currently the President and CEO of the Maryland Patient Safety Center, Robert Imhoff has held positions of responsibility within the healthcare, non-profit and higher education fields.

Imhoff holds a B.S. in finance from George Mason University and a Master of Public Policy (MPP) from the University of Maryland, Baltimore County with majors in health policy and political science.

Current appointments include the Maryland Health Care Commission Committee on Healthcare Acquired Infections and the Maryland Department of Health and Mental Hygiene Perinatal and Neonatal Clinical Advisory Committee.

Who Should Attend
Patient safety champions, patient safety officers, quality improvement and risk management staff and any others interested in AI and patient safety.

Program Fee:
Non-members: $99
Maryland Patient Safety Center members: Free

To register: www.MarylandPatientSafety.org

Questions regarding this program or the Maryland Patient Safety Center:
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