Your path to successfully implementing a meaningful patient-healthcare collaboration will be customized to your organization and community.

While we can show you the way, our process embraces opportunities for positive deviation.

Included in the plan are customizable templates exactly right for the partnerships you implement.

The Road to Success

Success! = Improved Quality, Better Outcomes, Authentic Patient and Family Engagement

Step 10: Track Results

Step 9: Engage in Safety and Quality

Step 8: Orient and Train Council

Step 7: Interview and Select

Step 6: Invite Applications

Step 5: Develop a Charter

Step 4: Orient Leaders and Board

Step 3: Assess Opportunities

Step 2: Form a Project Team

Step 1: Get Leadership Support

Begin at Step 1 and follow the road in order. We will help you customize the creation of a Patient and Family Advisory Council for Quality and Safety (PFACQS®) for your unique facility, patient population, demographics, psycho-graphics and locations.