



Maryland Patient Safety Center presents: **Lean Healthcare Series**

October 13th-15th, 2020 • 9:00 am – 4:00 pm

LIVE VIRTUAL EVENT VIA ZOOM

Program Fee:

Non-members: \$1200

Maryland Patient Safety Center members: \$600

Program Overview

To survive in today's healthcare environment, organizations must deliver high quality patient care while reducing costs and dealing with staffing shortages. Financial constraints must not be allowed to take their toll on quality. Derived from the Toyota Production System, Lean Healthcare provides tools that enable hospitals to focus on elimination of waste, thus achieving a balance between quality and cost. The Lean Healthcare series was created to assist healthcare professionals in developing an understanding of the fundamentals of Lean Healthcare and skills in using lean tools.

Learning Objectives:

- Discuss lean principles, lean concepts, lean terminology, and the key elements of a lean transformation
- Explain the value stream and be able to draw a value stream map
- Use Standard Work forms, including: the standard work sheet, time observation sheet, standard work combination sheet and the percent load chart
- Apply lean tools (5S, Kanban, Visual Controls, Mistake Proofing, Quick Changeover) to obtain desired outcomes
- Participate in a Lean event

About the Speakers:

Valorie L. Sanders, Ph.D

Dr. Valorie Sanders is an industrial/organizational psychologist with extensive experience working with all organizations to improve and support organizational business plans. Dr. Sanders is passionate about impacting the overall effectiveness of organizations. She creatively weaves her expertise in industrial/organizational psychology, leadership development, and performance improvement in her training sessions. Her work has focused heavily on organizational development, leadership skill building and training, team building, customer service, process and performance improvement (Lean/Six Sigma methodology), and communications. She is a certified and successful Lean Black Belt Professional and Myers-Briggs Type Indicator Practitioner.

Marc White

Marc White holds a Lean Six Sigma Master Black Belt and has over 20 years of Lean Six Sigma experience in Healthcare and Manufacturing. Marc has a Master of Science degree in Mechanical Engineering from Wayne State University and worked for Ford Motor Company for 6 years streamlining Manufacturing Processes. Marc began his Healthcare journey at Emory University Hospital where he performed process improvement in the Radiology and Oncology Departments. Later, Marc provided Lean Six Sigma Consulting for Mission Hospitals Heart Services in Asheville, NC. Marc has also performed Lean Six Sigma consulting for IDEXX Laboratories and Quest Diagnostics as well as leading a team of Operational Excellence consultants improving Medicaid / Medicare processes for Amerigroup.

To register, please visit **MarylandPatientSafety.org**
If you have any questions, please contact 410-540-9210.