We’re Pleased to Announce
Additional Educational Programming!

Now is the perfect time for your organization to become a member of the Maryland Patient Safety Center and take advantage of unlimited class registrations at no additional cost. Classes will be held in Elkridge, Maryland and on-line registration is now open for both members and non-members. If you have any questions regarding membership or benefits, or would like to request more information, please contact us by emailing programs@marylandpatientsafety.org or by calling 410-540-9210.

ROOT CAUSE ANALYSIS (RCA)
October 12, 2016, 8:30AM–3:30PM Sold Out
March 30, 2017, 8:30AM–3:30PM Registration Open
Non-member price: $199
Participants will learn to use this structured analysis method to analyze serious adverse events, with the intent to identify underlying processes that increase the likelihood of errors, rather than focusing on individual mistakes in their patient safety efforts.

TEAMSTEPPS™ TRAIN-THE-TRAINER PLUS
October 20-21, 2016, 8:00AM–4:30PM Sold Out
March 20-21, 2017, 8:30AM–3:30PM Registration Open
Non-member price: $500
This program is a comprehensive, two-day course that will provide the participant’s facility the tools to begin TeamSTEPPS™ training in one unit. TeamSTEPPS™ is a teamwork system aimed at optimizing patient outcomes by improving communication and other teamwork skills among healthcare professionals. By attending this course, participants will have access to TeamSTEPPS™ expert faculty via telephone consultation as they plan, organize, customize and implement TeamSTEPPS™ training in their pilot unit. A follow-up half-day meeting will be held within six months for participants to share their success and challenges.

FAILURE MODES AND EFFECTS ANALYSIS (FMEA)
November 8, 2016, 8:30AM–3:30PM
April 27, 2017, 8:30AM–3:30PM - Registration Open For Both Dates
Non-member price: $199
FMEA is a formal and systematic approach for analysis of potential failure modes within a system and for classifiers by severity and likelihood of failure. Participants will learn how to apply the FMEA method to enhance the quality and safety of healthcare processes and operations.

SAVE THE DATE FOR OUR MEDICATION SAFETY CONFERENCE
November 9, 2016, 8:00am–3:30pm
Turf Valley, Ellicott City, Maryland

Join us at this year’s Medication Safety Conference as we discuss the impact of the opioid crisis on Maryland’s patients and providers, which is becoming a concern to healthcare providers across the nation. Keynote speaker Dr. Mishka Terplan (pictured) and several others will dig deeper into how the opioid crisis is affecting patients and their families, providers, and organizations.

Program Fee
- FREE for individuals from MPSC member organizations (must register by October 28, 2016)
- Program fee non-members: $199
- On-site fee: $250

Conference registration can be completed at marylandpatientsafety.org.
Improving Care for Newborns Affected by Opioid Abuse During Pregnancy

The dramatic rise in opioid use in the past decade has affected the tiniest and most vulnerable patients in the healthcare system—newborns whose mothers use substances during pregnancy. As of 2012, more than 21,000 U.S. infants were estimated to be born with a dependence on drugs—called Neonatal Abstinence Syndrome, which puts them at risk for a host of problems that includes seizures, low birth weight and breathing/feeding problems.

To ensure that Maryland’s hospitals are using best practices to treat these babies, the Center and the Maryland Department of Health and Mental Hygiene convened a steering committee of local experts to explore best practices and recommendations. The steering committee then explored options for creating a collaborative model for Maryland birthing hospitals, leading to a partnership with the Vermont Oxford Network (VON), a national leader in neonatal quality improvement.

The Center has recruited 31 Maryland birthing hospitals and Mt. Washington Pediatric Hospital into this program, called the Neonatal Abstinence Syndrome (NAS) Collaborative: Improving Care to Improve Outcomes. Participating hospitals will have access to the VON online Learning Management System (LMS), which provides short, informative online learning modules delivered by world-class faculty, as well as the VON NAS Toolkit to guide hospital teams in their improvement efforts.

Individuals and/or teams caring for infants with NAS will enhance their knowledge of best practices while receiving CME or CE credits. The Learning Management System also offers reporting options that allow hospital leaders to track their team’s progress and coaching towards a strategic goal.

For more information about the Center’s NAS Collaborative, contact Bonnie DiPietro at bdipietro@marylandpatientsafety.org

Dedicated to Patient Safety and Engagement

Meet Board Member Susan Sheridan, MBA, MIM, DHL

Not one, but two personal tragedies spurred Center Board Member Susan Sheridan to become an advocate for improved patient safety and engagement. First, in 1995, her son was born with a blood incompatibility issue that led to extreme jaundice. While her pediatrician noted the jaundice by visual assessment, he and the hospital she later rushed her son to failed to accurately diagnose and aggressively treat the problem, leading to severe cerebral palsy. Four years later, a doctor deemed benign a tumor at the base of her husband’s skull. However, within six months the tumor reappeared. It was discovered that the original pathology had been a high-grade malignant sarcoma; however, that was never communicated and he passed away at only age 45.

As a result of her experience with her son, Sheridan co-founded and is past president of Parents of Infants and Children with Kernicterus (brain damage from jaundice), a group that worked with the healthcare system to implement a new standard of care in jaundice management. She also co-founded Consumers Advancing Patient Safety, which helps organizations engage patients in developing patient-safety solutions.

Today, Sheridan is the Director of Patient Engagement for the Patient-Centered Outcomes Research Institute (PCORI). Her focus as a Center board member is to ensure that patients are involved in the Center’s work.

“The Center is very open to bringing patients and caregivers into the planning process and embedding them into projects,” she said. “Most of the healthcare system is provider-driven. Culture change is slow, but it’s gratifying that we’re moving on the right trajectory here. I’m delighted by the collaborative care for newborn program, which is very strong, and we’re assessing our mission, vision and strategies to make sure we meet the needs of patients.”
Anne Arundel Medical Center Earns Inaugural Patient Safety Certification

This past April, Maryland Patient Safety Center, in collaboration with Courtemanche & Associates, awarded Anne Arundel Medical Center (AAMC) the Center’s first organizational Patient Safety Certification.

The program is designed to provide organizations and individuals through all levels of the organization, clinical and non-clinical, with a certification through Patient Safety Champions. The certification program is designed to allow the instructors to share clinical risk reduction strategies in order to enhance safety culture within an organization.

AAMC is the first healthcare organization in Maryland to receive the organizational Patient Safety Certification. Over 100 representatives across AAMC’s health system joined the program and learned patient safety and risk reduction strategies in order to become a safer organization. For more information, please contact programs@marylandpatientsafety.org.

Get CENTERED

THE MARYLAND PATIENT SAFETY CENTER CHALLENGES YOU TO GET CENTERED!

Share the mission of patient safety with your coworkers in a positive way.

Whether you’re working in an exam room or a hospital parking lot, focus on patient safety at all times!

Stay Connected!

Find the Center on both Facebook and Twitter. We’ll keep you posted on upcoming educational trainings and programs, news on patient safety from Maryland and across the country, as well as highlights from recent events and conferences.

“Like” us on Facebook
@MDPatientSafety
As we head into the second half of 2016, current and upcoming events continue to create a high degree of uncertainty in our country and throughout the world. The healthcare industry is by no means insulated from this uncertainty and the best we can do is to be as prepared as possible and stay nimble and ready to respond.

Perhaps most notably in this issue of our newsletter, we break out numerous ways you, our members, can take advantage of timely programming and educational opportunities. Our team works hard to develop these events and learning experiences to help keep you informed and ahead of the curve on issues facing healthcare providers that ultimately result in safer healthcare delivery.

This issue also includes our first Board Member Spotlight, where you’ll have the chance to learn more about Susan Sheridan and her dedication to our mission. We hope to bring you more profiles of our diverse board membership in future issues.

Thank you all for your continued participation and support of The Center. We are proud to be a go-to resource for healthcare providers throughout the region and as always, we welcome your feedback and ideas!

Robert Imhoff
President & CEO