Program Overview
The Maryland Patient Safety Center is offering an all-day foundational program in patient safety for individuals interested in learning more about patient safety to improve care and quality in their organizations. This program will cover the history of patient safety, creating a “Just Culture”, tools basic to patient safety and quality improvement and how to use them, developing a unit-based patient safety program, and including the patient and family in patient safety.

Learning Objectives
At the end of the program the participant will be able to:
1. Utilize basic tools to improve patient safety and quality at their own organization
2. Describe the key components to set up a unit-based patient safety program
3. List strategies to include the patient and family in patient safety

Who Should Attend
This program is designed for any healthcare worker interested in learning about patient safety, new patient safety officers, new quality improvement professionals, and anyone with a desire to improve patient safety in their organization.

The Faculty
Robert Imhoff, President & CEO
Maryland Patient Safety Center

Bonnie DiPietro, Director of Operations
Maryland Patient Safety Center

Shirley Knelly, Chief Patient Safety Officer/
Chief Compliance Officer
Anne Arundel Medical Center

Program Fee:
Non-members: $199
Maryland Patient Safety Center members: FREE

To register:
www.MarylandPatientSafety.org

Questions regarding this program or the Maryland Patient Safety Center:
Contact Lorie Catsos
at 410-540-9210 or
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